

# CASE STUDY

## Healthcare Facilities

**Cornell Scott Hill Health Center**, a growing Connecticut-based healthcare chain, was looking to **reduce facility maintenance costs and gain visibility into facility operations**. The cost to employ office administration was excessive based on the size and scope of work for leased and owned locations.



ONE SOURCE introduced a full-time facility manager with a full-time traveling handyman, a new Computerized Maintenance Management Software (CMMS) and a full back office support team to aid in contractor qualification, scheduled maintenance work scopes and pricing, record keeping of life safety and regulatory information, and coordination of special projects.

“ONE SOURCE has provided the expertise that was lacking in our Facilities Department in the past. They are able to quickly respond to needed maintenance and repairs efficiently. This has allowed us to focus more on our core business while being able to trust that the work that they handle will be done quickly and correctly.”

SHAWN GALLIGAN  
DIRECTOR OF ADMINISTRATIVE SERVICES

### THE RESULTS:

38%

YEAR ONE SAVINGS  
PERCENTAGE REALIZED



INCREASED SERVICES TO  
STAFF AND PATIENTS



DATA TRACKING TO  
SUPPORT FORECASTING

ONE SOURCE is a leader in **outsourced facility services** comprised of three divisions: Maintenance and Repair, Construction, and Real Estate Brokerage. Our customized **Outsourced Facility Management Programs** offer companies with owned or leased locations a unique and centralized management solution. We provide the systems, back office operations, and expertise to support facilities across Connecticut and the entire Northeast.



ASK ABOUT OUR FREE FACILITIES PROGRAM ASSESSMENT  
203-741-8770 | [onesourcecompanies.com](http://onesourcecompanies.com) | [sales@onesourcecompanies.com](mailto:sales@onesourcecompanies.com)